

# Configuring Longer Processing Times

Depending on the hardware performance and the amount of Excel file processes, it may be that the setting of the default processing time ( 3 sec.) is insufficient. If the Office Add-in processes run in a timeout, the configuring of the following registry keys will avoid this.

The keys are WaitTimeForExcel, WaitTimeForExcelCalculation and WaitTimeForExcelWorkbookOpen. The last two keys are new in Jedox Release 2019.3.

Without any entries for these keys in the registry, they have the following default values:

- WaitTimeForExcel : 1000
- WaitTimeForExcelCalculation : value of WaitTimeForExcel (value of line above)
- WaitTimeForExcelWorkbookOpen : value of WaitTimeForExcelCalculation(value of line above)

You can change these default values by right click in key area of RegKey:

[Computer\HKEY\\_CURRENT\\_USER\Software\Jedox\Pa1o\0Addin.](#)

Then create [New – DWORD \(32-bit\) Value:](#)

- RegValue name: `WaitTimeForExcel`;  
`WaitTimeForExcelCalculation` or  
`WaitTimeForExcelWorkbookOpen`
- RegValue type: `REG_DWORD`;
- RegValue possible values: the single numeric value of the new time in milliseconds.

For example, on a slow VM, you can set

- `WaitTimeForExcelCalculation` to 5000
- `WaitTimeForExcelCalculation` to 5000
- `WaitTimeForExcelWorkbookOpen` to 10000

After these changes, the time for these processes can be 17 sec. longer than before the changes.